

PATIENT NON-DISCRIMINATION POLICY

Orchard Park Aesthetics considers itself as a partner in a patient's care. All employees are to respect the rights of patients. Patients will be treated without regard of race, color, religion, national origin, age, sex, sexual orientation, gender identity, or disability.

Non-Discriminatory Access to Medical Care

Patients have the right to be given impartial access to treatment or accommodations that are available and medically indicated, regardless of race, creed, sex, national origin, sexual orientation, gender identity, or sources of payment.

Respect and Dignity for Patients

Patients can expect considerate, respectful care at all times and under all circumstances. Care will include consideration of psychosocial, spiritual and cultural variables. Patients may, with their consent, receive visitors whom you designate including, but not limited to: Spouse; domestic partners of opposite or same sex; family members; or friends; regardless of sexual orientation or gender identity. Patients may withdraw this consent at any time.

Contact Information for Problems and Concerns

If patients have questions, problems or concerns and would like further explanation about the, they should be encouraged to discuss this with the office manager, physician, nurse, or other health care worker. Patients may also direct verbal complaints and grievances to us via our website at www.opaesthetics.com or by mail at:

Orchard Park Aesthetics
3680 Eggert Road
Orchard Park, NY 14127
Attn: Patient Complaints